

Community Resources at a Glance

United Way of the Quad Cities Area 2-1-1
3247 East 35 Street Court, Davenport Iowa 52807
[P] Dial 211 or 563.355.9900 / Toll Free: 888.680.Info
www.unitedwayqc.org



About Us

Information and Referral is the process of helping people to understand their problems and to make informed decisions regarding possible solutions. Each person who calls United Way 2-1-1 is given the opportunity to speak with a specialist who will help with an assessment of the situation and identify appropriate community-based resources, which can meet the caller's need.

Service is provided 24 hours a day, seven days a week. Calls are free and confidential and open to all people regardless of race, creed, or religion. For information, call United Way's Information & Referral at 211 or 563-355-9900 (Toll Free: (888) 680-INFO), or visit our Website at www.unitedwayqc.org.

Who uses 2-1-1?

Public Services	Union Officers
Employee Assistance	Counselors
Government Offices	Churches
Social Services Agencies	Schools
Businesses	Our Community

Benefits to the Community

- * Empowerment of business to better serve their employees.
- * Accessibility from multiple locations and via the Internet.
- * Knowledgeable staff.
- * Opportunity offered for early intervention.
- * A tool to identify duplications and gaps in service.

United Way 2-1-1 is fully accredited by the Alliance for Information and Referral Service (AIRS).

2-1-1 Services

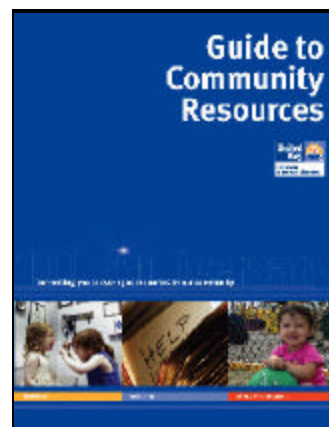
2-1-1 now offers services for Scott, Clinton, and Muscatine counties in Iowa and Rock Island County in Illinois. Callers simply dial 211 to receive information about health and human service programs in their area. 2-1-1 is available 24 hours a day, seven days a week.

Marketing & promotion flyers and other informational brochures are available to the community by calling either 211 or (563) 355-9900 -- or by visiting our Website at www.unitedwayqc.org.

Presentation services that include training regarding resource and referral are available for businesses and agencies in the community.

2-1-1 Products

"Guide to Community Resources," an annual publication in its eleventh year, is a comprehensive listing of information on more than 1500 local, regional, and national health and human service programs. Teachers, human resource departments, counselors, case workers, community leaders, and many others use this product as a resource.



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Domestic Violence

**Christian Care
Domestic Violence Shelter**
Phone: (309) 788-2273

**Family Resources, Inc.
Domestic Violence Shelter**
Phone: (563) 326-9191
Domestic Violence Advocacy Programs
Davenport: (563) 322-1200
Moline: (309) 797-6534

Crisis Hotlines

**Robert Young Center For Community
Mental Health**
Phone: (309) 779-2031
**Genesis Health System- Community
Crisis Line**
Phone: (563) 421-2975

Child Care Search/Info.

**Community Child Care Resource &
Referral Center**
Phone: (563) 324-1302

Counseling

Catholic Charities
Phone: (309) 788-9581

Family Resources, Inc.
Phone: (563) 326-6431

**Robert Young Center For Community
Mental Health**
Phone: (309) 779-2031

**Vera French Community Mental Health
Center**
Phone: (563) 383-1900

Youth Service Bureau of Rock Island County
Phone: (309) 793-3460

Bethany for Children & Families
Phone: (309) 797-7700

Lutheran Services in Iowa (LSI)
Phone: (563) 322-7419

Marriage & Family Counseling Service
Phone: (309) 786-4491

Disability Services

Arc of Rock Island County
Phone: (309) 786-6474

Arc of Scott County
Phone: (563) 441-9259

Children's Therapy Center
Phone: (309) 762-9552

Handicapped Development Center
Phone: (563) 391-4834

**Illinois Department of Rehabilitation
Services**
Phone: (309) 786-6468

Illinois/Iowa Center for Independent Living
Phone: (309) 793-0090

Iowa COMPASS
Phone: (800) 779-2001

Iowa Vocational Rehabilitation Services
Phone: (563) 445-3280

Domestic Violence (see inset at left)

Family Planning

Woman to Woman Health, Inc.
Phone: (563) 823-0326

Edgerton Women's Health Center
Phone: (563) 359-6633

Planned Parenthood of Greater Iowa
Phone: (563) 449-1000

Rock Island Health Department
Phone: (309) 793-1955

Scott County Health Department
Phone: (563) 326-8618

Food/Nutrition

See also: Supplemental Food (Page 5)

For information on **Food Pantries** or **Hot Meal Sites**, please call Churches United at (309) 786-6494.

Women, Infants, Children (WIC)

Rock Island: (309) 794-7070
Moline: (563) 327-2074
East Davenport: (563) 359-6635
West Davenport: (563) 322-1105

Healthcare

Community Health Care, Inc. (CHC)
Davenport: (563) 336-3000
Moline: (563) 327-2000
Rock Island: (563) 327-2100

Edgerton Women's Health Center
Phone: (563) 359-6633

Good Samaritan Free Clinic
Phone: (309) 797-4688

Palmer Community Outreach Clinic
Phone: (563) 326-1870

Rock Island County Health Department
Phone: (309) 793-1955

Scott County Health Department
Phone: (563) 326-8618

Addictions

Al-Anon Family Groups (AFG)
Phone: (563) 323-1521

Al-Anon/ Alateen
Phone: (309) 797-5126

Alcoholics Anonymous
Phone: (309) 764-1016

**Center For Alcohol & Drug Services
(C.A.D.S.)**
Phone: (563) 322-2667

Narcotics Anonymous
Phone: (563) 328-5228

Genesis Health System
Phone: (563) 421-1000

Riverside
Phone: (309) 779-3000

**Rock Island County Council on Addictions
(RICCA)**
Phone: (309) 792-0292

**The Salvation Army Adult Rehabilitation
Center**
Phone: (563) 323-2748

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Housing

Davenport Housing Program
Phone: (563) 326-7899

Freedom Homes
Phone: (563) 326-4056

Greater Metropolitan Area Housing Authority
Phone: (309) 755-4527

Housing Authority of Bettendorf
Phone: (563) 344-4073

Housing Authority of Moline
Phone: (309) 764-1819

Humility of Mary Housing, Inc.
Phone: (563) 326-1330

Project NOW, Inc.
Phone: (309) 793-6391

Rock Island Housing Authority (RIHA)
Phone: (309) 788-0825

Job Search

Illinois Employment and Training Center-Moline
Phone: (309) 764-8731

Iowa Workforce Development Center
Phone: (563) 445-3200

Kahl Education Center
Phone: (563) 336-3499

Moxie & Career Resource Center, YWCA
Phone: (309) 788-3479

Partners In Job Training and Placement
Rock Island: (309) 793-5200
Rock Island MLK Ctr.: (309) 732-2988
Moline: (309) 764-8383

Legal

HELP Legal Assistance
Phone: (563) 322-6216

Prairie State Legal Services, Inc.
Phone: (309) 794-1328

**Rock Island County State's Attorney Office
Victims Assistance Program**
Phone: (309) 558-3230

Money Management

Consumer Credit of the Quad Cities
Phone: (563) 359-8830

Greenpath Debt Solutions
Phone: 1-888-776-6735

National Foreclosure Hotline
Phone: (888) 995-HOPE (4673)

**University of Illinois Extension,
Rock Island County**
Phone: (309) 796-0512

Websites:
www.qcdollarwise.org
www.getoutofdebt.org

Nutrition Education
Iowa State University Extension
Phone: (563) 359-7577

**University of Illinois Extension, Rock
Island County**
Phone: (309) 796-0512

Public Assistance
Illinois Department of Human Services,
R.I. County
Phone: (309) 794-9530

Iowa Department of Human Services
Phone: (563) 326-8794

Pregnancy Services
See also: Maternity/Baby Clothing (Page 4)

Birthright of Davenport, Inc.
Phone: (563) 324-5261

CPC Pregnancy Resources
Davenport: (563) 386-3737
Moline: (309) 797-3636

Edgerton Women's Health Center
Phone: (563) 359-6633

Planned Parenthood of Greater Iowa
Phone: (563) 449-1000

Women's Choice Center
Phone: (563) 332-0475

Senior Services

Alternatives for the Older Adult
Phone: (309) 277-0167

Center For Active Seniors, Inc. (C.A.S.I.)
Phone: (563) 386-7477

Generations Area Agency on Aging
Phone: (563) 324-9085

Western Illinois Area Agency On Aging
Phone: (309) 793-6800

Shelters

(See also: Domestic Violence, Page 2)

**Humility of Mary Shelter, Inc.
(Single Adult Men and Women)**
Phone: (563) 322-8065

**Rescue Mission, Christian Care -Rock Island
(Men Only)**
Phone: (309) 786-5734

**Salvation Army of the Quad Cities
Emergency Homeless Shelter
(Families and Single Women)**
Phone: (563) 324-4808

**Winnie's Place
(Women & Children)**
Phone: (309) 764-9466

Transportation

Bettendorf Transit
Phone: (563) 344-4085

Davenport Citibus
Phone: (563) 888-2151

MetroLINK
Phone: (309) 788-3360

River Bend Transit
Phone: (563) 386-1350

Unemployment/Assistance

**Illinois Employment & Training Center-
Moline**
Phone: (309) 764-8731

Iowa Workforce Development Center
Phone: (563) 445-3200

Website:
www.modestneeds.org/help/grants/bridge.asp

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Clothing

Clothing Vouchers

Crisis Resource Intervention, United Neighbors

Phone: (563) 322-7363
Address: 808 Harrison Street, Davenport
Hours: Mon.-Fri. 9am-5pm.

Family Services, Friendly House

Phone: (563) 323-1821
Address: 1221 Myrtle Street, Davenport
Hours: Mon.-Wed. & Friday 2pm-4pm;
Thurs. 9am-11am.

Project NOW, Inc.

Phone: (309) 793-6391
Address: 418 19th Street, Rock Island
Hours: Monday-Friday 8am-5pm.

Employment Clothing

Job Readiness Program, Township of Moline

Phone: (309) 764-3558
Address: 620 18th Street, Moline
Hours: Mon.-Fri. 9am-Noon, 1pm-4pm.

Giving Center, Township of Rock Island

Phone: (309) 788-3417
Address: 2827 Seventh Avenue, Rock Island
Hours: Mon.-Fri. 8am-Noon, 1pm-4pm.

Free Clothing

Grace United Methodist Church

Phone: (563) 326-5631
Address: 2651 Telegraph Road, Davenport, IA
Hours: Tues. 9:30am-11am, Wed. 6pm-7pm, Second and Fourth Sat. of the month 9:30am-10:30am.

Sacred Heart Cathedral

Phone: (563) 324-3257
Address: Cathedral Manor-West Door, Davenport
Hours: Tues.-Thurs. 1pm-2pm (to distribute). Clothing donations accepted Mon., Wed. and Fri. 8am-6pm.

Seventh Day Adventist Church

Phone: (309) 762-2013
Address: 3521 53rd Street, Moline
Hours: First Wed. of each month, 8am-1pm.
Donations accepted Tues. 9am-2pm.

St. Matthew Clothing Closet

Phone: (563) 391-2802
Address: 1915 West Kimberly Road, Davenport
Hours: Wed. 4pm-6pm. Call church or Director in case of emergency need.

Temple Baptist Church

Phone: (563) 326-5966
Address: Davenport, IA
Hours: Mon.-Fri. 2:30pm-5pm.

Low-Cost Clothing

Disabled American Veterans Thrift Store of Iowa (DAV)

Phone: (563) 386-3002
Address: 1112 West Kimberly Road, Davenport
Hours: Mon.-Sat. 8am-7:30pm.
Donation Drop-off Tues.-Sat. 8am-6pm.

Good Things NOW-Rock Island, Project NOW, Inc.

Phone: (309) 793-6353
Address: 2000 Third Avenue, Rock Island
Hours: Mon. 10am-2pm, Tues.-Fri. 9am-4pm, Sat. 10am-2pm; closed Sun.

Friendly Thrift Center

Phone: (563) 324-2235
Address: 1411 Brady Street, Davenport
Hours: Mon.-Fri. 9am-1pm.

Goodwill Store-Davenport

Phone: (563) 823-1790
Address: 5360 Villa Drive, Davenport
Hours: Mon.-Fri. 9am-9pm, Sat. 9am-6pm, Sun. Noon-5pm.

Goodwill Store-Moline

Phone: (309) 736-3039
Address: 4241 Avenue of the Cities, Moline
Hours: Mon.-Fri. 9am-8pm, Sat. 9am-6pm, Sun. Noon-5pm.

Rummage Closet, Vera French CMHC

Phone: (563) 323-0938
Address: 311 East Second Street, Davenport
Hours: Mon.-Fri. 8am-4pm, Sat. 9am-1pm.

Salvation Army Thrift Center-Davenport Brady (at ARC)

Phone: (563) 323-2748
Address: 4001 North Brady Street, Davenport
Hours: Mon.-Sat. 9am-5pm.

Salvation Army Thrift Center-Davenport Brady

Phone: (563) 323-0044
Address: 4303 North Brady Street, Davenport
Hours: Mon.-Sat. 9am-8pm.

Salvation Army Thrift Center- Moline

Phone: (309) 797-4806
Address: 701 19th Avenue, Moline
Hours: Mon.-Sat. 9am-8pm.

Salvation Army Thrift Center-Rock Island

Phone: (309) 794-0220
Address: 2125 11th Street, Rock Island
Hours: Mon.-Sat. 8am-5pm.

Maternity/Baby Clothing

Birthright of Davenport, Inc.

Phone: (563) 324-5261
Address: 2020 Harrison Street, Davenport
Hours: Mon., Thurs., Fri. 12:30pm-4pm; Wed. 9:30am-4pm; Sat. 9:30am-1pm; also by appointment.

CPC Pregnancy Resources- Davenport

Phone: (563) 386-3737
Address: 2706 West Central Park Avenue, Davenport
Hours: Mon.-Fri. 9am-5pm, appointments preferred.

CPC Pregnancy Resources- Moline

Phone: (309) 797-3636
Address: 829 15th Street, Moline
Hours: Mon. 9am-8pm, Tues.-Fri. 9am-5pm.

Coal Valley Church of the Nazarene Baby Pantry

Phone: (309) 799-7761
Address: 103 East Third Street, Coal Valley
Hours: Every third Sat. of the month from 10am-Noon, and 15 minutes before service times.

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Supplemental Food

Supplemental Food Programs

Iowa

Angel Food Ministries, St. Alban's Episcopal Church
Phone: (563) 386-4087
Address: 3510 West Central Park Avenue, Davenport

S.H.A.R.E. Food Program of Iowa
Phone: (800) 344-1107
Address: 1102 South Seventh Street, Oskaloosa

S.H.A.R.E. Food Program of Iowa –Blue Grass
Phone: (563) 381-2781
Address: St. Andrews Church, 333 West Lotte, Blue Grass
Hours: Call for dates and times.

S.H.A.R.E. Food Program of Iowa- Long Grove
Phone: (563) 285-8140
Address: St. Ann's Catholic Church, 16550 290th Street, Long Grove
Hours: Call for times and dates.

S.H.A.R.E. Food Program of Iowa- Scared Heart Cathedral
Phone: (563) 324-3257
Address: 422 East 10th Street, Davenport
Hours: Mon.-Thurs. 9am-4pm for sign-up.

S.H.A.R.E. Food Program of Iowa- West Davenport
Phone: (563) 323-8938
Address: Grace United Methodist Church, 2651 Telegraph Road, Davenport
Hours: Call for dates and times.

Illinois

Angel Food Ministries, New Life Fellowship Church
Phone: (309) 762-7314
Address: 2345 19th Street, Moline

Angel Food Ministries, Broadway Presbyterian Church
Phone: (309) 786-2631
Address: 710 23rd Street, Rock Island

S.H.A.R.E. Food Program Of Central Illinois
Phone: (800) 637-5508
Address: 1825 Northeast Adams Street, Peoria

S.H.A.R.E Food Program- East Moline
Phone: (309) 755-4450
Address: 829 16th Avenue, East Moline
Hours: Sign-up is Wednesday 2pm-4pm, 2 weeks before distribution. Distribution is 9:30am-11:30am on the designated Saturday.

S.H.A.R.E. Food Program-Martin Luther King Jr. Community Center
Phone: (309) 732-2999
Address: 630 Martin Luther King Drive, Rock Island
Hours: Mon.-Fri.8am-5pm.

S.H.A.R.E. Food Program- Colona
Phone: (309) 792-1663
Address: 4604 Ninth Street, Colona
Hours: Sat. 9:30am-10:30am.

S.H.A.R.E. Food Program- Faith Evangelical Free Church
Phone: (309) 797-0238
Address: 6128 Airport Road, Moline
Hours: Call for hours and days

Hot Meal Sites - Iowa

Café on Vine
Phone: (563) 324-4472
Address: 932 West Sixth Street, Davenport
Hours: Meals served Mon.-Sat. 11am-1pm and Sun. 4:30pm-5:30pm.

Churches United of the Quad City Area- at Salvation Army
Phone: (563) 324-4808
Address: 301 West Sixth Street, Davenport
Hours: Mon.-Sat. 5:45pm-6:30pm.

King's Harvest
Phone: (563) 570-4536
Address: 824 West Fourth Street, Davenport
Hours: Wed. and Friday Noon-1pm and Sat. 9am-10am.

St. Anthony's Church
Phone: (563) 322-3303
Address: 417 Main Street, Davenport
Hours: Mon.-Fri. 9am-11am.

Hot Meal Sites -Illinois

Churches United of the Quad City Area- at Hope United Church of Christ
Phone: (309) 786-6494
Address: 3324 41st Street, Moline
Hours: Meal served each Sun. at 6pm.

Churches United of the Quad City Area- Mt. Zion Missionary Baptist Church
Phone: (309) 786-6494
Address: Sixth Avenue and 15th Street, East Moline
Hours: Mon.-Thurs. 5:45pm-6:30pm.

Rescue Mission, Christian Care
Phone: (309) 786-5734
Address: 2209 Third Avenue, Rock Island
Hours: Meals are served: Mon.-Fri. 7am breakfast; 12:15pm lunch; 6:30pm dinner; Sat. and Sun. 8am breakfast, no lunch, 6:30pm dinner.

St. Joseph Evening Meal Program
Phone: (309) 283-2214
Address: Rock Island Township Hall, 2827 Seventh Avenue, Rock Island
Hours: Monday-Friday 5:30pm.

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Rent and Utilities

Rent/Utility Assistance

Note: For utility assistance, contact MidAmerican Energy Company first at (888) 427-5632. Try to work out a payment arrangement. If further assistance is needed, contact one of the programs listed below that serves your state or local area.

Iowa

Community Action of Eastern Iowa

Phone: (563) 324-3236
Address: 500 East 59th St., Davenport
Hours: Mon.-Fri. 8am-4:30pm.

Community Services of Scott County

Phone: (563) 326-8723
Address: 428 Western Avenue, Davenport
Hours: Mon.-Fri. 8am-4:30pm.

United Neighbors, Inc.

Phone: (563) 322-7363
Address: 808 Harrison St., Davenport
Hours: Mon.-Fri. 8am-5pm.

Illinois

Project NOW, Inc.

Phone: (309) 793-6391
Address: 418 19th Street, Rock Island

*Township assistance is limited to once per year per family, and only if the family is not already receiving any government assistance.

Bowling Township

Phone: (309) 787-5943
Address: 16816 28th St. West, Milan
Hours: Tues. 8am-Noon, Thurs. 8am-Noon, other times by appointment.

South Moline Township

Phone: (309) 762-3232
Address: 2521 53rd Street, Moline
Hours: Mon.-Fri. 9am-Noon, 1pm-4pm.

Township of Andalusia

Phone: (309) 798-5537
Address: 8524 88th Street West, Taylor Ridge
Hours: Mon. 9am-10am.

Township of Blackhawk

Phone: (309) 787-3111
Address: 230 West Fourth Street, Milan
Hours: Mon., Wed., Fri. 8am-Noon, 1pm-3:30pm.

Township of Colona

Phone: (309) 792-8774
Address: City Hall, 215 First Street, Colona
Hours: Mon.-Fri. 8am-2pm.

Township of Cordova

Phone: (309) 654-2272
Address: 910 Third Avenue South, Cordova
Hours: Wed. 4pm-6pm.

Township of Hampton

Phone: (309) 755-2944
Address: 209 19th Street, East Moline
Hours: Mon.-Fri. 9am-Noon; Health Clinic open Tues. 9am-11am, Noon-4pm, and Wed. 9am-Noon, 1pm-4pm -- must be signed in by 4pm.

Township of Moline

Phone: (309) 764-3558
Address: 620 18th Street, Moline
Hours: Mon.-Fri. 9am-Noon, 1pm-4pm.

Township of Port Byron

Phone: (309) 523-2287
Address: 1305 North High Street, Port Byron
Hours: Mon.-Fri. 9am-Noon.

Township of Rock Island

Phone: (309) 788-3417
Address: 2827 Seventh Avenue, Rock Island
Hours: Mon.-Fri. 8am-Noon, 1pm-4pm.

Township of South Rock Island

Phone: (309) 788-0496
Address: 1019 27th Avenue, Rock Island
Hours: Mon.-Fri. 9am-Noon, 1pm-4pm.

