

# Community Resources at a Glance

United Way of the Quad Cities Area 2-1-1  
3247 East 35 Street Court, Davenport Iowa 52807  
[P] Dial 211 or 563.355.9900 / Toll Free: 888.680.Info  
www.unitedwayqc.org



## About Us

Information and Referral is the process of helping people to understand their problems and to make informed decisions regarding possible solutions. Each person who calls United Way 2-1-1 is given the opportunity to speak with a specialist who will help with an assessment of the situation and identify appropriate community-based resources, which can meet the caller's need.

Service is provided 24 hours a day, seven days a week. Calls are free and confidential and open to all people regardless of race, creed, or religion. For information, call United Way's Information & Referral at 211 or 563-355-9900 (Toll Free: (888) 680-INFO), or visit our Website at [www.unitedwayqc.org](http://www.unitedwayqc.org).

### Who uses 2-1-1?

Public Services	Union Officers
Employee Assistance	Counselors
Government Offices	Churches
Social Services Agencies	Schools
Businesses	Our Community

### Benefits to the Community

- \* Empowerment of business to better serve their employees.
- \* Accessibility from multiple locations and via the Internet.
- \* Knowledgeable staff.
- \* Opportunity offered for early intervention.
- \* A tool to identify duplications and gaps in service.

United Way 2-1-1 is fully accredited by the Alliance for Information and Referral Service (AIRS).

### 2-1-1 Services

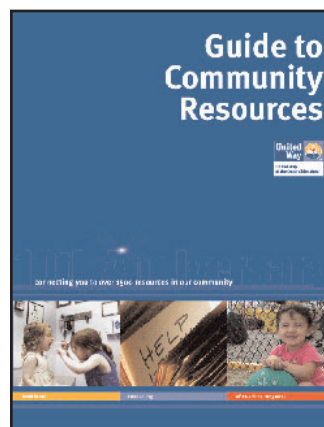
2-1-1 now offers services for Scott, Clinton, and Muscatine counties in Iowa and Rock Island County in Illinois. Callers simply dial 211 to receive information about health and human service programs in their area. 2-1-1 is available 24 hours a day, seven days a week.

Marketing & promotion flyers and other informational brochures are available to the community by calling either 211 or (563) 355-9900 -- or by visiting our Website at [www.unitedwayqc.org](http://www.unitedwayqc.org).

Presentation services that include training regarding resource and referral are available for businesses and agencies in the community.

### 2-1-1 Products

"Guide to Community Resources," an annual publication in its eleventh year, is a comprehensive listing of information on more than 1500 local, regional, and national health and human service programs. Teachers, human resource departments, counselors, case workers, community leaders, and many others use this product as a resource.



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## **Domestic Violence**

**Christian Care**  
**Domestic Violence Shelter**  
Phone: (309) 788-2273

**Family Resources, Inc.**  
**Domestic Violence Shelter**  
Phone: (563) 326-9191  
**Domestic Violence Advocacy Programs**  
Davenport: (563) 322-1200  
Moline: (309) 797-6534

## **Crisis Hotlines**

**Robert Young Center For Community Mental Health**  
Phone: (309) 779-2031  
**Genesis Health System- Community Crisis Line**  
Phone: (563) 421-2975

## **Child Care Search/Info.**

**Community Child Care Resource & Referral Center**  
Phone: (563) 324-1302

## **Counseling**

**Bethany for Children & Families**  
Phone: (309) 797-7700

**Catholic Charities**  
Phone: (309) 788-9581

**Family Resources, Inc.**  
Phone: (563) 326-6431

**Lutheran Services in Iowa (LSI)**  
Phone: (563) 322-7419

**Marriage & Family Counseling Service**  
Phone: (309) 786-4491

**Robert Young Center For Community Mental Health**  
Phone: (309) 779-2031

**Transitions Mental Health Services**  
Phone: (309) 793-4993

**Vera French Community Mental Health Center**  
Phone: (563) 383-1900

**Youth Service Bureau of Rock Island County**  
Phone: (309) 793-3460

## **Disability Services**

**Arc of Rock Island County**  
Phone: (309) 786-6474

**Arc of Scott County**  
Phone: (563) 441-9259

**Children's Therapy Center**  
Phone: (309) 762-9552

**Handicapped Development Center**  
Phone: (563) 391-4834

**Illinois Department of Rehabilitation Svcs.**  
Phone: (309) 786-6468

**Illinois/Iowa Center for Independent Living**  
Phone: (309) 793-0090

**Iowa COMPASS**  
Phone: (800) 779-2001

**Iowa Vocational Rehabilitation Services**  
Phone: (563) 445-3280

## **Domestic Violence (see inset at left)**

## **Family Planning**

**Woman to Woman Health, Inc.**  
Phone: (563) 823-0326

**Edgerton Women's Health Center**  
Phone: (563) 359-6633

**Planned Parenthood of Greater Iowa**  
Phone: (563) 449-1000

**Rock Island Health Department**  
Phone: (309) 793-1955

**Scott County Health Department**  
Phone: (563) 326-8618

## **Food/Nutrition**

See also: Supplemental Food (Page 5)

For information on **Food Pantries** or **Hot Meal Sites**, please call Churches United at (309) 786-6494.

**Women, Infants, Children (WIC)**  
**Rock Island:** (309) 794-7070  
**Moline:** (563) 327-2074  
**East Davenport:** (563) 359-6635  
**West Davenport:** (563) 322-1105

## **Healthcare**

**Community Health Care, Inc. (CHC)**  
**Davenport:** (563) 336-3000  
**Moline:** (563) 327-2000  
**Rock Island:** (563) 327-2100

**Edgerton Women's Health Center**  
Phone: (563) 359-6633

**Good Samaritan Free Clinic**  
Phone: (309) 797-4688

**Palmer Community Outreach Clinic**  
Phone: (563) 326-1870

**Rock Island County Health Department**  
Phone: (309) 793-1955

**Scott County Health Department**  
Phone: (563) 326-8618

## **Addictions**

**Al-Anon Family Groups (AFG)**  
Phone: (563) 323-1521

**Al-Anon/ Alateen**  
Phone: (309) 797-5126

**Alcoholics Anonymous**  
Phone: (309) 764-1016

**Center For Alcohol & Drug Services (C.A.D.S.)**  
Phone: (563) 322-2667

**Narcotics Anonymous**  
Phone: (563) 328-5228

**Genesis Health System**  
Phone: (563) 421-1000

**Riverside**  
Phone: (309) 779-3000

**Rock Island County Council on Addictions (RICCA)**  
Phone: (309) 792-0292

**The Salvation Army Adult Rehabilitation Center**  
Phone: (563) 323-2748

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## Housing

**Davenport Housing Program**  
Phone: (563) 326-7899

**Freedom Homes**  
Phone: (563) 326-4056

**Greater Metropolitan Area Housing Authority**  
Phone: (309) 755-4527

**Housing Authority of Bettendorf**  
Phone: (563) 344-4073

**Housing Authority of Moline**  
Phone: (309) 764-1819

**Humility of Mary Housing, Inc.**  
Phone: (563) 326-1330

**Project NOW, Inc.**  
Phone: (309) 793-6391

**Rock Island Housing Authority (RIHA)**  
Phone: (309) 788-0825

## Job Search

**Illinois Employment and Training Center-  
Moline**  
Phone: (309) 764-8731

**Iowa Workforce Development Center**  
Phone: (563) 445-3200

**Kahl Education Center**  
Phone: (563) 336-3499

**Moxie & Career Resource Center, YWCA**  
Phone: (309) 788-3479

**Partners In Job Training and Placement**  
Rock Island: (309) 793-5200  
Rock Island MLK Ctr.: (309) 732-2988  
Moline: (309) 764-8383

## Legal

**HELP Legal Assistance**  
Phone: (563) 322-6216

**Prairie State Legal Services, Inc.**  
Phone: (309) 794-1328

**Rock Island County State's Attorney Office  
Victims Assistance Program**  
Phone: (309) 558-3230

## Money Management

**Consumer Credit of the Quad Cities**  
Phone: (563) 359-8830

**Greenpath Debt Solutions**  
Phone: 1-888- 776-6735

**National Foreclosure Hotline**  
Phone: (888) 995-HOPE (4673)

**University of Illinois Extension,  
Rock Island County**  
Phone: (309) 796-0512

**Websites:**  
www.qcdollarwise.org  
www.getoutofdebt.org

**Nutrition Education**  
Iowa State University Extension  
Phone: (563) 359-7577

**University of Illinois Extension, Rock  
Island County**  
Phone: (309) 796-0512

## Public Assistance

**Illinois Department of Human Services,  
R.I. County**  
Phone: (309) 794-9530

**Iowa Department of Human Services**  
Phone: (563) 326-8794

## Pregnancy Services

See also: [Maternity/Baby Clothing \(Page 4\)](#)

**Birthright of Davenport, Inc.**  
Phone: (563) 324-5261

**CPC Pregnancy Resources**  
Davenport: (563) 386-3737  
Moline: (309) 797-3636

**Edgerton Women's Health Center**  
Phone: (563) 359-6633

**Planned Parenthood of Greater Iowa**  
Phone: (563) 449-1000

**Women's Choice Center**  
Phone: (563) 332-0475

## Senior Services

**Alternatives for the Older Adult**  
Phone: (309) 277-0167

**Center For Active Seniors, Inc. (C.A.S.I.)**  
Phone: (563) 386-7477

**Generations Area Agency on Aging**  
Phone: (563) 324-9085

**Western Illinois Area Agency On Aging**  
Phone: (309) 793-6800

## Shelters

(See also: [Domestic Violence, Page 2](#))

**Humility of Mary Shelter, Inc.  
(Single Adult Men and Women)**  
Phone: (563) 322-8065

**Rescue Mission, Christian Care -Rock Island  
(Men Only)**  
Phone: (309) 786-5734

**Salvation Army of the Quad Cities  
Emergency Homeless Shelter  
(Families and Single Women)**  
Phone: (563) 324-4808

**Winnie's Place  
(Women & Children)**  
Phone: (309) 764-9466

## Transportation

**Bettendorf Transit**  
Phone: (563) 344-4085

**Davenport Citibus**  
Phone: (563) 888-2151

**MetroLINK**  
Phone: (309) 788-3360

**River Bend Transit**  
Phone: (563) 386-1350

## Unemployment/Assistance

**Illinois Employment & Training Center-  
Moline**  
Phone: (309) 764-8731

**Iowa Workforce Development Center**  
Phone: (563) 445-3200

**Website:**  
www.modestneeds.org/help/grants/bridge.asp

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## Clothing

### Clothing Vouchers

**Crisis Resource Intervention, United Neighbors**

**Phone:** (563) 322-7363  
**Address:** 808 Harrison Street, Davenport  
**Hours:** Mon.-Fri. 9am-5pm.

**Family Services, Friendly House**

**Phone:** (563) 323-1821  
**Address:** 1221 Myrtle Street, Davenport  
**Hours:** Mon.-Wed. & Friday 2pm-4pm;  
Thurs. 9am-11am.

**Project NOW, Inc.**

**Phone:** (309) 793-6391  
**Address:** 418 19th Street, Rock Island  
**Hours:** Monday-Friday 8am-5pm.

### Employment Clothing

**Job Readiness Program, Township of Moline**

**Phone:** (309) 764-3558  
**Address:** 620 18th Street, Moline  
**Hours:** Mon.-Fri. 9am-Noon, 1pm-4pm.

**Giving Center, Township of Rock Island**

**Phone:** (309) 788-3417  
**Address:** 2827 Seventh Avenue, Rock Island  
**Hours:** Mon.-Fri. 8am-Noon, 1pm-4pm.

### Free Clothing

**Grace United Methodist Church**

**Phone:** (563) 326-5631  
**Address:** 2651 Telegraph Road, Davenport, IA  
**Hours:** Tues. 9:30am-11am, Wed. 6pm-7pm, Second and Fourth Sat. of the month 9:30am-10:30am.

**Sacred Heart Cathedral**

**Phone:** (563) 324-3257  
**Address:** Cathedral Manor-West Door, Davenport  
**Hours:** Tues.-Thurs. 1pm-2pm (to distribute). Clothing donations accepted Mon., Wed. and Fri. 8am-6pm.

**Seventh Day Adventist Church**

**Phone:** (309) 762-2013  
**Address:** 3521 53rd Street, Moline  
**Hours:** First Wed. of each month, 8am-1pm.  
Donations accepted Tues. 9am-2pm.

**St. Matthew Clothing Closet**

**Phone:** (563) 391-2802  
**Address:** 1915 West Kimberly Road, Davenport  
**Hours:** Wed. 4pm-6pm. Call church or Director in case of emergency need.

**Temple Baptist Church**

**Phone:** (563) 326-5966  
**Address:** Davenport, IA  
**Hours:** Mon.-Fri. 2:30pm-5pm.

### Low-Cost Clothing

**Disabled American Veterans Thrift Store of Iowa (DAV)**

**Phone:** (563) 386-3002  
**Address:** 1112 West Kimberly Road, Davenport  
**Hours:** Mon.-Sat. 8am-7:30pm.  
Donation Drop-off Tues.-Sat. 8am-6pm.

**Good Things NOW-Rock Island, Project NOW, Inc.**

**Phone:** (309) 793-6353  
**Address:** 2000 Third Avenue, Rock Island  
**Hours:** Mon. 10am-2pm, Tues.-Fri. 9am-4pm, Sat. 10am-2pm; closed Sun.

**Friendly Thrift Center**

**Phone:** (563) 324-2235  
**Address:** 1411 Brady Street, Davenport  
**Hours:** Mon.-Fri. 9am-1pm.

**Goodwill Store-Davenport**

**Phone:** (563) 823-1790  
**Address:** 5360 Villa Drive, Davenport  
**Hours:** Mon.-Fri. 9am-9pm, Sat. 9am-6pm, Sun. Noon-5pm.

**Goodwill Store-Moline**

**Phone:** (309) 736-3039  
**Address:** 4241 Avenue of the Cities, Moline  
**Hours:** Mon.-Fri. 9am-8pm, Sat. 9am-6pm, Sun. Noon-5pm.

**Rummage Closet, Vera French CMHC**

**Phone:** (563) 323-0938  
**Address:** 311 East Second Street, Davenport  
**Hours:** Mon.-Fri. 8am-4pm, Sat. 9am-1pm.

**Salvation Army Thrift Center-Davenport Brady (at ARC)**

**Phone:** (563) 323-2748  
**Address:** 4001 North Brady Street, Davenport  
**Hours:** Mon.-Sat. 9am-5pm.

**Salvation Army Thrift Center-Davenport Brady**

**Phone:** (563) 323-0044  
**Address:** 4303 North Brady Street, Davenport  
**Hours:** Mon.-Sat. 9am-8pm.

**Salvation Army Thrift Center- Moline**

**Phone:** (309) 797-4806  
**Address:** 701 19th Avenue, Moline  
**Hours:** Mon.-Sat. 9am-8pm.

**Salvation Army Thrift Center-Rock Island**

**Phone:** (309) 794-0220  
**Address:** 2125 11th Street, Rock Island  
**Hours:** Mon.-Sat. 8am-5pm.

### Maternity/Baby Clothing

**Birthright of Davenport, Inc.**

**Phone:** (563) 324-5261  
**Address:** 2020 Harrison Street, Davenport  
**Hours:** Mon., Thurs., Fri. 12:30pm-4pm; Wed. 9:30am-4pm; Sat. 9:30am-1pm; also by appointment.

**CPC Pregnancy Resources- Davenport**

**Phone:** (563) 386-3737  
**Address:** 2706 West Central Park Avenue, Davenport  
**Hours:** Mon.-Fri. 9am-5pm, appointments preferred.

**CPC Pregnancy Resources- Moline**

**Phone:** (309) 797-3636  
**Address:** 829 15th Street, Moline  
**Hours:** Mon. 9am-8pm, Tues.-Fri. 9am-5pm.

**Coal Valley Church of the Nazarene Baby Pantry**

**Phone:** (309) 799-7761  
**Address:** 103 East Third Street, Coal Valley  
**Hours:** Every third Sat. of the month from 10am-Noon, and 15 minutes before service times.

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## Supplemental Food

### Supplemental Food Programs

#### Iowa

**Angel Food Ministries, St. Alban's Episcopal Church**  
Phone: (563) 386-4087  
Address: 3510 West Central Park Avenue, Davenport

**S.H.A.R.E. Food Program of Iowa**  
Phone: (800) 344-1107  
Address: 1102 South Seventh Street, Oskaloosa

**S.H.A.R.E. Food Program of Iowa –Blue Grass**  
Phone: (563) 381-2781  
Address: St. Andrews Church, 333 West Lotte, Blue Grass  
Hours: Call for dates and times.

**S.H.A.R.E. Food Program of Iowa- Long Grove**  
Phone: (563) 285-8140  
Address: St. Ann's Catholic Church, 16550 290<sup>th</sup> Street, Long Grove  
Hours: Call for times and dates.

**S.H.A.R.E. Food Program of Iowa- Scared Heart Cathedral**  
Phone: (563) 324-3257  
Address: 422 East 10th Street, Davenport  
Hours: Mon.-Thurs. 9am-4pm for sign-up.

**S.H.A.R.E. Food Program of Iowa- West Davenport**  
Phone: (563) 323-8938  
Address: Grace United Methodist Church, 2651 Telegraph Road, Davenport  
Hours: Call for dates and times.

#### Illinois

**Angel Food Ministries, New Life Fellowship Church**  
Phone: (309) 762-7314  
Address: 2345 19th Street, Moline

**Angel Food Ministries, Broadway Presbyterian Church**  
Phone: (309) 786-2631  
Address: 710 23rd Street, Rock Island

**S.H.A.R.E. Food Program Of Central Illinois**  
Phone: (800) 637-5508  
Address: 1825 Northeast Adams Street, Peoria

**S.H.A.R.E Food Program- East Moline**  
Phone: (309) 755-4450  
Address: 829 16th Avenue, East Moline  
Hours: Sign-up is Wednesday 2pm-4pm, 2 weeks before distribution. Distribution is 9:30am-11:30am on the designated Saturday.

**S.H.A.R.E. Food Program-Martin Luther King Jr. Community Center**  
Phone: (309) 732-2999  
Address: 630 Martin Luther King Drive, Rock Island  
Hours: Mon.-Fri.8am-5pm.

**S.H.A.R.E. Food Program- Colona**  
Phone: (309) 792-1663  
Address: 4604 Ninth Street, Colona  
Hours: Sat. 9:30am-10:30am.

**S.H.A.R.E. Food Program- Faith Evangelical Free Church**  
Phone: (309) 797-0238  
Address: 6128 Airport Road, Moline  
Hours: Call for hours and days

#### Hot Meal Sites - Iowa

**Café on Vine**  
Phone: (563) 324-4472  
Address: 932 West Sixth Street, Davenport  
Hours: Meals served Mon.-Sat. 11am-1pm and Sun. 4:30pm-5:30pm.

**Churches United of the Quad City Area- at Salvation Army**  
Phone: (563) 324-4808  
Address: 301 West Sixth Street, Davenport  
Hours: Mon.-Sat. 5:45pm-6:30pm.

**King's Harvest**  
Phone: (563) 570-4536  
Address: 824 West Fourth Street, Davenport  
Hours: Wed. and Friday Noon-1pm and Sat. 9am-10am.

**St. Anthony's Church**  
Phone: (563) 322-3303  
Address: 417 Main Street, Davenport  
Hours: Mon.-Fri. 9am-11am.

#### Hot Meal Sites -Illinois

**Churches United of the Quad City Area- at Hope United Church of Christ**  
Phone: (309) 786-6494  
Address: 3324 41st Street, Moline  
Hours: Meal served each Sun. at 6pm.

**Churches United of the Quad City Area- Mt. Zion Missionary Baptist Church**  
Phone: (309) 786-6494  
Address: Sixth Avenue and 15th Street, East Moline  
Hours: Mon.-Thurs. 5:45pm-6:30pm.

**Rescue Mission, Christian Care**  
Phone: (309) 786-5734  
Address: 2209 Third Avenue, Rock Island  
Hours: Meals are served: Mon.-Fri. 7am breakfast; 12:15pm lunch; 6:30pm dinner; Sat. and Sun. 8am breakfast, no lunch, 6:30pm dinner.

**St. Joseph Evening Meal Program**  
Phone: (309) 283-2214  
Address: Rock Island Township Hall, 2827 Seventh Avenue, Rock Island  
Hours: Monday-Friday 5:30pm.

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## Rent and Utilities

### Rent/Utility Assistance

Note: For utility assistance, contact MidAmerican Energy Company first at (888) 427-5632. Try to work out a payment arrangement. If further assistance is needed, contact one of the programs listed below that serves your state or local area.

### Iowa

#### **Community Action of Eastern Iowa**

**Phone:** (563) 324-3236  
**Address:** 500 East 59th St., Davenport  
**Hours:** Mon.-Fri. 8am-4:30pm.

#### **Community Services of Scott County**

**Phone:** (563) 326-8723  
**Address:** 428 Western Avenue, Davenport  
**Hours:** Mon.-Fri. 8am-4:30pm.

#### **United Neighbors, Inc.**

**Phone:** (563) 322-7363  
**Address:** 808 Harrison St., Davenport  
**Hours:** Mon.-Fri. 8am-5pm.

### Illinois

#### **Project NOW, Inc.**

**Phone:** (309) 793-6391  
**Address:** 418 19th Street, Rock Island

\*Township assistance is limited to once per year per family, and only if the family is not already receiving any government assistance.

#### **Bowling Township**

**Phone:** (309) 787-5943  
**Address:** 16816 28th St. West, Milan  
**Hours:** Tues. 8am-Noon, Thurs. 8am-Noon, other times by appointment.

#### **South Moline Township**

**Phone:** (309) 762-3232  
**Address:** 2521 53rd Street, Moline  
**Hours:** Mon.-Fri. 9am-Noon, 1pm-4pm.

#### **Township of Andalusia**

**Phone:** (309) 798-5537  
**Address:** 8524 88th Street West, Taylor Ridge  
**Hours:** Mon. 9am-10am.

#### **Township of Blackhawk**

**Phone:** (309) 787-3111  
**Address:** 230 West Fourth Street, Milan  
**Hours:** Mon., Wed., Fri. 8am-Noon, 1pm-3:30pm.

#### **Township of Colona**

**Phone:** (309) 792-8774  
**Address:** City Hall, 215 First Street, Colona  
**Hours:** Mon.-Fri. 8am-2pm.

#### **Township of Cordova**

**Phone:** (309) 654-2272  
**Address:** 910 Third Avenue South, Cordova  
**Hours:** Wed. 4pm-6pm.

#### **Township of Hampton**

**Phone:** (309) 755-2944  
**Address:** 209 19th Street, East Moline  
**Hours:** Mon.-Fri. 9am-Noon; Health Clinic open Tues. 9am-11am, Noon-4pm, and Wed. 9am-Noon, 1pm-4pm -- must be signed in by 4pm.

#### **Township of Moline**

**Phone:** (309) 764-3558  
**Address:** 620 18th Street, Moline  
**Hours:** Mon.-Fri. 9am-Noon, 1pm-4pm.

#### **Township of Port Byron**

**Phone:** (309) 523-2287  
**Address:** 1305 North High Street, Port Byron  
**Hours:** Mon.-Fri. 9am-Noon.

#### **Township of Rock Island**

**Phone:** (309) 788-3417  
**Address:** 2827 Seventh Avenue, Rock Island  
**Hours:** Mon.-Fri. 8am-Noon, 1pm-4pm.

#### **Township of South Rock Island**

**Phone:** (309) 788-0496  
**Address:** 1019 27th Avenue, Rock Island  
**Hours:** Mon.-Fri. 9am-Noon, 1pm-4pm.

